

Buy before you board

Ways to buy your ticket



online



mobile app



ticket machine



ticket office



General enquiries

Customer helpline: **0800 200 6060**

Email: enquiries@northernrailway.co.uk



Facebook: /northernassist



Twitter: @northernassist

By Post: **Customer Experience Centre**

Freeport NORTHERN RAILWAY

Visit: northernrailway.co.uk



Access, disabled information or cycle assistance

Call: **0800 138 5560**

Email: assistance@northernrailway.co.uk

Textphone: **0800 138 5561**



Lost Property

Email: lostproperty@northernrailway.co.uk



National Rail Enquiries

Call: **03457 48 49 50**

Textphone: **0345 60 50 600**

Visit: nationalrail.co.uk



British Transport Police

Call: **0800 40 50 40**

Text: **61016**

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Train times

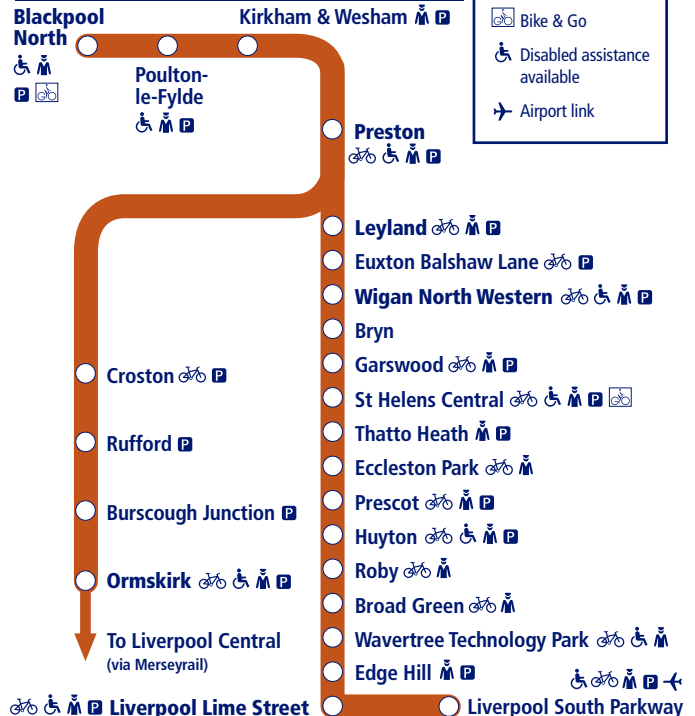
2 October –

10 November 2017

Liverpool to Wigan and Blackpool North

Engineering work will affect services into Liverpool from 30 September – 22 October, and between Blackpool and Preston from 11 November. This timetable is only valid between 23 October and 10 November 2017. Alternative timetables will be published.

- Parking available
- Staff in attendance
- Bicycle store facility
- Bike & Go
- Disabled assistance available
- Airport link



This timetable shows a summary of train services between **Blackpool, Preston, Wigan and Liverpool** and the complete train service between **Preston and Ormskirk**. Other trains run between **Preston and Wigan**.

How to read this timetable



Look down the left hand column for your departure station. Read across until you find a suitable departure time. Read down the column to find the arrival time at your destination. Through services are shown in **bold** type (this means you won't have to change trains). Connecting services are shown in light type. If you travel on a connecting service, change at the next station shown in bold or if you arrive on a connecting service, change at the last station shown in bold, unless a footnote advises otherwise.

Buy before you board



We operate a buy before you board policy. This means if you board a train at a station with an open ticket office or automatic ticket machine, you must buy your tickets before boarding your train.

Ticket inspections are carried out regularly and if you board the train without a valid ticket, you risk prosecution. The National Rail Conditions of Travel state that conductors can only sell you an Anytime Single ticket, without discounts, to a station directly served by the train that you are on, or as a minimum to the next station stop where you must leave the train.

If you board at a station where ticket buying facilities are not available, you can buy a full range of tickets from the conductor on your train or at the end of your journey.

It's your responsibility to make sure you have a valid ticket: **#buybeforeyouboard**

Our types of ticket



Anytime: these tickets are valid on any service on the dates shown on the ticket.

Off-Peak: these tickets are only valid on off-peak services on the dates shown. Generally off-peak services depart after 0930. Some Off-Peak tickets also have restrictions on travel between 1601 and 1829, Monday to Friday.

Visit northernrailway.co.uk/off-peak for affected routes and more information.

Advance: Advance tickets can be bought up to 2359 the day before travel and can only be used on the train specified at the time of booking.

For more information visit northernrailway.co.uk/tickets

Ticket checks



Please keep your tickets and railcards with you as you may be asked to show your ticket more than once, or asked to show it before you leave the station.

Planning your journey



National Rail Enquiries

For full details of all train times, fares and rail travel information anywhere on the national rail network, call **03457 48 49 50**, or visit nationalrail.co.uk

TrainTracker™

For up to date travel information and live departures direct to your mobile, text your station **name** or **location code** to **8 49 50**.

Improving our railway



Engineering work to help improve our services sometimes affects trains, particularly at weekends and bank holidays.

Visit: northernrailway.co.uk/improvements or call National Rail Enquiries: **03457 48 49 50** to check before you travel.

Customers with disabilities



We aim to make our services available to all, including people with disabilities or restricted mobility. We have set out this commitment in our Disabled People's Protection Policy (DPPP). You can view this on our website or request a copy from our Customer Experience Centre.

To book assistance call: **0800 138 5560**
Textphone: **0800 138 5561**
Email: **assistance@northernrailway.co.uk**

Bike & Go



Bike & Go is a nationwide bike hire scheme giving you the opportunity to continue your journey by bike from participating stations. The stations involved in the scheme are shown on the front of this timetable. For further information please visit: **bikeandgo.co.uk**

Bicycles



Most of our trains can take up to two bikes, subject to space being available. Folded bikes can be taken on trains as luggage without restrictions. For further details please contact our Customer Experience Centre or see our Customer Promise.

Prams



If you are travelling with a pushchair or pram, we prefer these to be folded and safely stored in luggage areas. However, they can be stored in our wheelchair areas when these are not needed by a wheelchair user.

Our commitment to you



Our Customer Promise sets out our commitments to you and can be picked up from any staffed station. It is also available online at **northernrailway.co.uk/customerpromise**

Clean air zones



We operate clean air zones at all of our stations and on board our trains. Smoking, including electronic cigarettes, is not allowed.

We're here to help you



If you have any problems during your journey, please speak to your conductor or a member of station staff. We are here to provide help, information and assistance if you require it.

Minimum connection times



All stations have a minimum connection time of 5 minutes unless stated. Liverpool Lime Street and Liverpool Central 10 minutes, Liverpool South Parkway 7 minutes.

Whilst every care has been taken to ensure the accuracy of the information contained in this timetable, we can accept no liability for any inaccuracies, and reserve the right to change information without further notice. Visit our website for the most up to date timetables and check before you travel.





**GREAT
DAYS OUT***

northernrailway.co.uk

**WE ARE
SPONTANEOUS**

For train times, tickets and more,
download our free app.
northernrailway.co.uk/app

WE ARE NORTHERN