

5

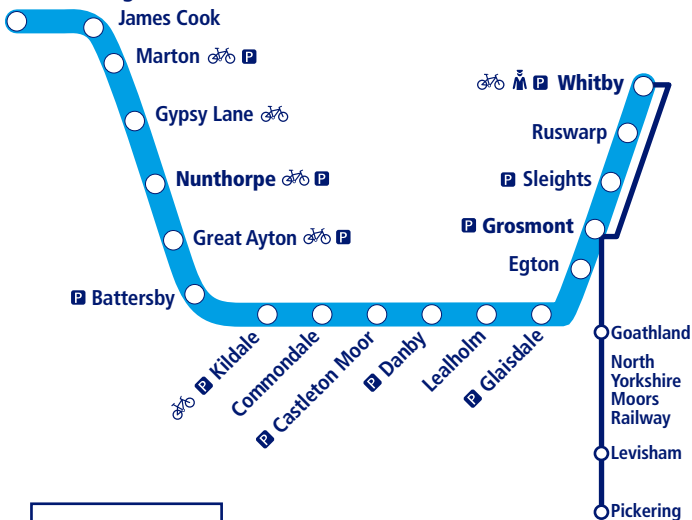
Train times

11 December 2016
– 20 May 2017

Middlesbrough to Whitby The Esk Valley Railway



Middlesbrough



-  Parking available
-  Staff in attendance
-  Bicycle store facility
-  Disabled assistance available

This timetable shows all trains between
Middlesbrough and Whitby.

How to read this timetable



Look down the left hand column for your departure station. Read across until you find a suitable departure time. Read down the column to find the arrival time at your destination. Through services are shown in **bold** type (this means you won't have to change trains). Connecting services are shown in light type. If you travel on a connecting service, change at the next station shown in bold or if you arrive on a connecting service, change at the last station shown in bold, unless a footnote advises otherwise.

Buy before you board



We operate a buy before you board policy. This means if you board a train at a station with an open ticket office or automatic ticket machine, you must buy your tickets before boarding your train.

Ticket inspections are carried out regularly and if you board the train without a valid ticket, you risk prosecution. The National Rail Conditions of Travel state that conductors can only sell you an Anytime Single ticket, without discounts, to a station directly served by the train that you are on, or as a minimum to the next station stop where you must leave the train.

If you board at a station where ticket buying facilities are not available, you can buy a full range of tickets from the conductor on your train or at the end of your journey.

It's your responsibility to make sure you have a valid ticket: **#buybeforeyouboard**

Whilst every care has been taken to ensure the accuracy of the information contained in this timetable, we can accept no liability for any inaccuracies, and reserve the right to change information without further notice. Visit our website for the most up to date timetables and check before you travel.

Our types of ticket



Anytime: these tickets are valid on any service on the dates shown on the ticket.

Off-Peak: these tickets are only valid on off-peak services on the dates shown. Generally off-peak services depart after 0930. Some Off-Peak tickets also have restrictions on travel between 1601 and 1829, Monday to Friday.

Visit [northernrailway.co.uk/off-peak](https://www.northernrailway.co.uk/off-peak) for affected routes and more information.

Advance: Advance tickets can be bought up to 1800 the day before travel and can only be used on the train specified at the time of booking.

For more information visit [northernrailway.co.uk/tickets](https://www.northernrailway.co.uk/tickets)

Ticket checks



Please keep your tickets and railcards with you as you may be asked to show your ticket more than once, or asked to show it before you leave the station.

Planning your journey



National Rail Enquiries

For full details of all train times, fares and rail travel information anywhere on the national rail network, call **03457 48 49 50**, or visit [nationalrail.co.uk](https://www.nationalrail.co.uk)

TrainTracker™

For up to date travel information and live departures direct to your mobile, text your station **name** or **location code** to **8 49 50**.

Improving our railway



Engineering work to help improve our services sometimes affects trains, particularly at weekends and bank holidays.

Visit: [northernrailway.co.uk/improvements](https://www.northernrailway.co.uk/improvements) or call National Rail Enquiries: **03457 48 49 50** to check before you travel.

Customers with disabilities



We aim to make our services available to all, including people with disabilities or restricted mobility. We have set out this commitment in our Disabled People's Protection Policy (DPPP). You can view this on our website or request a copy from our Customer Experience Centre.

To book assistance call: **0800 138 5560**

Textphone: **0800 138 5561**

Email: **assistance@northernrailway.co.uk**

Mobility scooters



Mobility scooters that can be folded and carried on board (similar to a piece of luggage) can travel on our trains. Unfortunately we are unable to accept any other type of mobility scooter for safety reasons.

Bike & Go



Bike & Go is a nationwide bike hire scheme giving you the opportunity to continue your journey by bike from participating stations. The stations involved in the scheme are shown on the front of this timetable. For further information please visit: **bikeandgo.co.uk**

Bicycles



Most of our trains can take up to two bikes, subject to space being available. Folded bikes can be taken on trains as luggage without restrictions. For further details please contact our Customer Experience Centre or see our Customer promise.

Prams



If you are travelling with a pushchair or pram, we prefer these to be folded and safely stored in luggage areas. However, they can be stored in our wheelchair areas when these are not needed by a wheelchair user.



Use and enjoy the Esk Valley Railway

The Esk Valley Railway is supported by the not-for-profit
Esk Valley Railway Development Company (EVRDC).

The **Residents' Railcard** entitles you to:

- **Discounted fares between Whitby and Middlesbrough and intermediate stations on Northern Rail services.**
A Residents' Railcard offers 1/3 off normal adult train fares on the Esk Valley. The Railcard is not valid for season tickets.
- **The Residents' Railcard 2017 price is just £10 per year.**

Whitby Steam Services



Extra steam hauled services operate between Whitby, Grosmont and Pickering from March through to October. For more information please contact:

North Yorkshire Moors Railway

Call: **01751 472508**

Email: **info@nymr.co.uk**

Visit: **nymr.co.uk**

**ESK VALLEY RAILWAY
OUTINGS**

Find inspiration. Share your experiences. Win prizes
For great days out, visit www.eskvalleyoutings.co.uk



Middlesbrough - Whitby

Mondays to Fridays

						A	A	A			
Newcastle	d	-	0525b	0708c	0730	0910b	0930	1030	1130	1230	1257b
Bishop Auckland	d	-	-	0717	-	0926	-	-	1125	-	-
Darlington	d	-	0629	0744	-	0953	-	1053	1153	1253	1332
Middlesbrough	d	0651	0704	0810	0849	1028	1046	1151	1249	1349	1404
James Cook		0656	0709	0815	0854	1033	1051	1155	1254	1354	1409
Marton		-	0711	0818	0856	1035	1053	1158	1256	1356	-
Gypsy Lane		0700	0714	0821	0859	1038	1056	1201	1259	1359	1413
Nunthorpe	a	0702	0717	0823	0904	1041	1102	1205	1304	1404	1415
	d	-	0717	-	-	1041	-	-	-	-	1419
Great Ayton		-	0724	-	-	1048	-	-	-	-	1426
Battersby	a	-	0730	-	-	1054	-	-	-	-	1432
	d	-	0734	-	-	1058	-	-	-	-	1435
Kildale		-	0739	-	-	1103	-	-	-	-	1440
Commondale		-	0746	-	-	1110	-	-	-	-	1448
Castleton Moor		-	0750	-	-	1114	-	-	-	-	1451
Danby		-	0754	-	-	1117	-	-	-	-	1455
Lealholm		-	0801	-	-	1124	-	-	-	-	1501
Glaisdale	a	-	0806	-	-	1129	-	-	-	-	1506
	d	-	0808	-	-	1131	-	-	-	-	1509
Egton		-	0813	-	-	1135	-	-	-	-	1513
Grosmont		-	0817	-	-	1139	-	-	-	-	1517
Sleights		-	0825	-	-	1148	-	-	-	-	1525
Ruswarp		-	0830	-	-	1152	-	-	-	-	1530
Whitby	a	-	0837	-	-	1159	-	-	-	-	1536

Mondays to Fridays

		A	A		A	A	A				
Newcastle	d	1330	1430	1530	1606b	1641b	1730	1830	1930	-	-
Bishop Auckland	d	1325	-	1525	1624	-	-	1805	1902	-	-
Darlington	d	1353	1453	1553	1653	1730	1754	1833	1955	-	-
Middlesbrough	d	1449	1549	1649	1740	1803	1854	1948	2050	-	-
James Cook		1454	1554	1654	1745	1808	1859	1953	2055	-	-
Marton		1456	1556	1656	1748	1810	1902	1956	2057	-	-
Gypsy Lane		1459	1559	1659	1751	1813	1905	1959	2100	-	-
Nunthorpe	a	1504	1604	1704	1753	1816	1910	2004	2106	-	-
	d	-	-	-	1754	-	-	-	-	-	-
Great Ayton		-	-	-	1801	-	-	-	-	-	-
Battersby	a	-	-	-	1807	-	-	-	-	-	-
	d	-	-	-	1810	-	-	-	-	-	-
Kildale		-	-	-	1815	-	-	-	-	-	-
Commondale		-	-	-	1822	-	-	-	-	-	-
Castleton Moor		-	-	-	1826	-	-	-	-	-	-
Danby		-	-	-	1829	-	-	-	-	-	-
Lealholm		-	-	-	1836	-	-	-	-	-	-
Glaisdale	a	-	-	-	1841	-	-	-	-	-	-
	d	-	-	-	1843	-	-	-	-	-	-
Egton		-	-	-	1847	-	-	-	-	-	-
Grosmont		-	-	-	1851	-	-	-	-	-	-
Sleights		-	-	-	1900	-	-	-	-	-	-
Ruswarp		-	-	-	1904	-	-	-	-	-	-
Whitby	a	-	-	-	1911	-	-	-	-	-	-

Notes

b Change at Darlington and Middlesbrough.

c Change at Darlington.

A From Hexham.

Middlesbrough - Whitby

Saturdays

Newcastle	d	-	0445b	0706c	0730	0910b	0930	1030	1130	1230	1301b
Bishop Auckland	d	-	-	0717	-	0926	-	-	1125	-	-
Darlington	d	-	0629	0745	-	0955	-	1054	1154	1253	1333
Middlesbrough	d	0651	0704	0811	0849	1028	1049	1150	1249	1349	1403
James Cook		0656	0709	0816	0854	1033	1054	1155	1254	1354	1408
Marton		-	0711	0819	0856	1035	1056	1158	1256	1356	-
Gypsy Lane		0700	0714	0822	0859	1038	1059	1201	1259	1359	1412
Nunthorpe	a	0702	0717	0824	0904	1041	1104	1205	1304	1404	1414
	d	-	0717	-	-	1041	-	-	-	-	1419
Great Ayton		-	0724	-	-	1048	-	-	-	-	1426
Battersby	a	-	0730	-	-	1054	-	-	-	-	1432
	d	-	0734	-	-	1058	-	-	-	-	1435
Kildale		-	0739	-	-	1103	-	-	-	-	1440
Commondale		-	0746	-	-	1110	-	-	-	-	1448
Castleton Moor		-	0750	-	-	1114	-	-	-	-	1451
Danby		-	0754	-	-	1117	-	-	-	-	1455
Lealholm		-	0801	-	-	1124	-	-	-	-	1501
Glaisdale	a	-	0806	-	-	1129	-	-	-	-	1506
	d	-	0808	-	-	1131	-	-	-	-	1509
Egton		-	0813	-	-	1135	-	-	-	-	1513
Grosmont		-	0817	-	-	1139	-	-	-	-	1517
Sleights		-	0825	-	-	1148	-	-	-	-	1525
Ruswarp		-	0830	-	-	1152	-	-	-	-	1530
Whitby	a	-	0837	-	-	1159	-	-	-	-	1536

Saturdays

Newcastle	d	A	A	A		A	A	A		
Bishop Auckland	d	1330	1430	1530	1606b	1659b	1730	1832	1930	-
Darlington	d	1325	-	1525	1623	-	-	1805	1920	-
Middlesbrough	d	1353	1453	1553	1653	1731	1800	1833	1955	-
James Cook		1449	1549	1649	1740	1803	1854	1948	2050	-
Marton		1454	1554	1654	1745	1808	1859	1953	2055	-
Gypsy Lane		1456	1556	1656	1748	1810	1902	1956	2057	-
Nunthorpe	a	1459	1559	1659	1751	1813	1905	1959	2100	-
	d	1504	1604	1704	1753	1816	1910	2003	2105	-
Great Ayton		-	-	-	1754	-	-	-	-	-
Battersby	a	-	-	-	1801	-	-	-	-	-
	d	-	-	-	1807	-	-	-	-	-
Kildale		-	-	-	1810	-	-	-	-	-
Commondale		-	-	-	1815	-	-	-	-	-
Castleton Moor		-	-	-	1822	-	-	-	-	-
Danby		-	-	-	1826	-	-	-	-	-
Lealholm		-	-	-	1829	-	-	-	-	-
Glaisdale	a	-	-	-	1836	-	-	-	-	-
	d	-	-	-	1841	-	-	-	-	-
Egton		-	-	-	1843	-	-	-	-	-
Grosmont		-	-	-	1847	-	-	-	-	-
Sleights		-	-	-	1851	-	-	-	-	-
Ruswarp		-	-	-	1900	-	-	-	-	-
Whitby	a	-	-	-	1904	-	-	-	-	-
		-	-	-	1911	-	-	-	-	-

Notes

b Change at Darlington and Middlesbrough.

c Change at Darlington.

A From Hexham.

Middlesbrough - Whitby

Sundays from 2 April

Newcastle	d	0800 ^c	1000	1200 ^b	1500	-	-	-	-	-	-
Bishop Auckland	d	0812	1007	1207	1507	-	-	-	-	-	-
Darlington	d	0840	1035	1235	1550	-	-	-	-	-	-
Middlesbrough	d	0905	1121	1356	1617	-	-	-	-	-	-
James Cook		0910	1126	1400	1622	-	-	-	-	-	-
Marton		0913	1129	1403	1624	-	-	-	-	-	-
Gypsy Lane		0916	1132	1406	1627	-	-	-	-	-	-
Nunthorpe	a	0918	1134	1408	1630	-	-	-	-	-	-
	d	0919	1135	1417	1630	-	-	-	-	-	-
Great Ayton		0926	1142	1424	1637	-	-	-	-	-	-
Battersby	a	0932	1148	1430	1643	-	-	-	-	-	-
	d	0935	1151	1433	1655	-	-	-	-	-	-
Kildale		0940	1156	1438	1700	-	-	-	-	-	-
Commondale		0948	1204	1446	1708	-	-	-	-	-	-
Castleton Moor		0951	1207	1449	1711	-	-	-	-	-	-
Danby		0955	1211	1453	1714	-	-	-	-	-	-
Lealholm		1001	1217	1459	1721	-	-	-	-	-	-
Glaisdale	a	1006	1222	1504	1726	-	-	-	-	-	-
	d	1009	1225	1507	1728	-	-	-	-	-	-
Egton		1013	1229	1511	1732	-	-	-	-	-	-
Grosmont		1017	1233	1515	1736	-	-	-	-	-	-
Sleights		1025	1241	1523	1745	-	-	-	-	-	-
Ruswarp		1030	1246	1528	1750	-	-	-	-	-	-
Whitby	a	1036	1252	1534	1756	-	-	-	-	-	-

Notes

b Change at Darlington and Middlesbrough.

c Change at Darlington.

Whitby - Middlesbrough

Mondays to Fridays

		B			B	B	B		B	B	
Whitby	d	-	-	-	0845	-	-	-	1215	-	-
Ruswarp		-	-	-	0849	-	-	-	1219	-	-
Sleights		-	-	-	0854	-	-	-	1224	-	-
Grosmont		-	-	-	0902	-	-	-	1232	-	-
Egton		-	-	-	0906	-	-	-	1236	-	-
Glaisdale	a	-	-	-	0910	-	-	-	1240	-	-
	d	-	-	-	0913	-	-	-	1243	-	-
Lealholm		-	-	-	0918	-	-	-	1248	-	-
Danby		-	-	-	0925	-	-	-	1255	-	-
Castleton Moor		-	-	-	0928	-	-	-	1258	-	-
Commondale		-	-	-	0932	-	-	-	1302	-	-
Kildale		-	-	-	0939	-	-	-	1309	-	-
Battersby	a	-	-	-	0944	-	-	-	1314	-	-
	d	-	-	-	0947	-	-	-	1318	-	-
Great Ayton		-	-	-	0953	-	-	-	1323	-	-
Nunthorpe	a	-	-	-	0959	-	-	-	1330	-	-
	d	0718	0828	0916	1000	1119	1216	1316	1331	1418	1516
Gypsy Lane		0720	0830	0918	1002	1121	1218	1318	1333	1420	1518
Marton		0723	0833	0921	1005	1124	1221	1321	1336	1423	1521
James Cook		0726	0836	0924	1008	1127	1224	1324	1339	1426	1524
Middlesbrough	a	0731	0842	0931	1015	1134	1231	1331	1345	1432	1531
Darlington	a	0807	0913	-	1052	1226	1327	-	1426	1526	1626
Bishop Auckland	a	0918	-	-	1120	-	-	-	1520	1620	-
Newcastle	a	0853	0951	1053	1129h	1253	1352	1453	1512	1553	1653

Mondays to Fridays

		C								
Whitby	d	-	1559	-	-	-	1918	-	-	-
Ruswarp		-	1603	-	-	-	1922	-	-	-
Sleights		-	1608	-	-	-	1927	-	-	-
Grosmont		-	1617	-	-	-	1935	-	-	-
Egton		-	1620	-	-	-	1939	-	-	-
Glaisdale	a	-	1625	-	-	-	1943	-	-	-
	d	-	1627	-	-	-	1946	-	-	-
Lealholm		-	1632	-	-	-	1951	-	-	-
Danby		-	1640	-	-	-	1958	-	-	-
Castleton Moor		-	1643	-	-	-	2001	-	-	-
Commondale		-	1647	-	-	-	2005	-	-	-
Kildale		-	1654	-	-	-	2012	-	-	-
Battersby	a	-	1659	-	-	-	2017	-	-	-
	d	-	1702	-	-	-	2020	-	-	-
Great Ayton		-	1708	-	-	-	2026	-	-	-
Nunthorpe	a	-	1714	-	-	-	2032	-	-	-
	d	1616	1715	1729	1826	1926	2033	-	-	-
Gypsy Lane		1618	1717	1731	1828	1928	2035	-	-	-
Marton		1621	1720	-	1831	1931	2038	-	-	-
James Cook		1624	1723	1735	1834	1934	2041	-	-	-
Middlesbrough	a	1631	1729	1742	1840	1941	2047	-	-	-
Darlington	a	1726	-	1824	1911	2026	2125	-	-	-
Bishop Auckland	a	1754	-	1858	-	2058	-	-	-	-
Newcastle	a	1752	-	1907	-	2102	2219h	-	-	-

Notes

h Change at Middlesbrough and Darlington.

B To Hexham.

C To Carlisle.

Whitby - Middlesbrough

Saturdays

				B		B	B	B		B	B
Whitby	d	-	-	-	0845	-	-	-	1215	-	-
Ruswarp		-	-	-	0849	-	-	-	1219	-	-
Sleights		-	-	-	0854	-	-	-	1224	-	-
Grosmont		-	-	-	0902	-	-	-	1232	-	-
Egton		-	-	-	0906	-	-	-	1236	-	-
Glaisdale	a	-	-	-	0910	-	-	-	1240	-	-
	d	-	-	-	0913	-	-	-	1243	-	-
Lealholm		-	-	-	0918	-	-	-	1248	-	-
Danby		-	-	-	0925	-	-	-	1255	-	-
Castleton Moor		-	-	-	0928	-	-	-	1258	-	-
Commondale		-	-	-	0932	-	-	-	1302	-	-
Kildale		-	-	-	0939	-	-	-	1309	-	-
Battersby	a	-	-	-	0944	-	-	-	1314	-	-
	d	-	-	-	0947	-	-	-	1318	-	-
Great Ayton		-	-	-	0953	-	-	-	1323	-	-
Nunthorpe	a	-	-	-	0959	-	-	-	1330	-	-
	d	0718	0829	0916	1000	1119	1216	1316	1331	1418	1516
Gypsy Lane		0720	0831	0918	1002	1121	1218	1318	1333	1420	1518
Marton		0723	0834	0921	1005	1124	1221	1321	1336	1423	1521
James Cook		0726	0837	0924	1008	1127	1224	1324	1339	1426	1524
Middlesbrough	a	0731	0843	0931	1015	1134	1231	1331	1345	1432	1531
Darlington	a	0807	0913	1026	1052	1226	1328	-	1426	1526	1626
Bishop Auckland	a	0918	-	-	1120	1320	-	-	1520	1620	-
Newcastle	a	0852	0952	1053	1129h	1253	1351	1452	1512h	1552	1652

Saturdays

				C							
Whitby	d	-	1559	-	-	-	1918	-	-	-	-
Ruswarp		-	1603	-	-	-	1922	-	-	-	-
Sleights		-	1608	-	-	-	1927	-	-	-	-
Grosmont		-	1617	-	-	-	1935	-	-	-	-
Egton		-	1620	-	-	-	1939	-	-	-	-
Glaisdale	a	-	1625	-	-	-	1943	-	-	-	-
	d	-	1627	-	-	-	1946	-	-	-	-
Lealholm		-	1632	-	-	-	1951	-	-	-	-
Danby		-	1640	-	-	-	1958	-	-	-	-
Castleton Moor		-	1643	-	-	-	2001	-	-	-	-
Commondale		-	1647	-	-	-	2005	-	-	-	-
Kildale		-	1654	-	-	-	2012	-	-	-	-
Battersby	a	-	1659	-	-	-	2017	-	-	-	-
	d	-	1702	-	-	-	2020	-	-	-	-
Great Ayton		-	1708	-	-	-	2026	-	-	-	-
Nunthorpe	a	-	1714	-	-	-	2032	-	-	-	-
	d	1616	1715	1729	1826	1926	2033	-	-	-	-
Gypsy Lane		1618	1717	1731	1828	1928	2035	-	-	-	-
Marton		1621	1720	-	1831	1931	2038	-	-	-	-
James Cook		1624	1723	1735	1834	1934	2041	-	-	-	-
Middlesbrough	a	1630	1729	1742	1840	1940	2047	-	-	-	-
Darlington	a	1726	-	1824	1912	2026	2130	-	-	-	-
Bishop Auckland	a	1754	-	1858	-	2058	-	-	-	-	-
Newcastle	a	1752	-	1905	-	2104	2204	-	-	-	-

Notes

h Change at Middlesbrough and Darlington.

B To Hexham.

C To Carlisle.

Whitby - Middlesbrough

Sundays from 2 April

Whitby	d	1044	1301	1547	1804	-	-	-	-	-	-
Ruswarp		1048	1305	1551	1808	-	-	-	-	-	-
Sleights		1053	1310	1556	1813	-	-	-	-	-	-
Grosmont		1101	1318	1604	1821	-	-	-	-	-	-
Egton		1105	1322	1608	1825	-	-	-	-	-	-
Glaisdale	a	1109	1326	1612	1829	-	-	-	-	-	-
	d	1112	1329	1615	1832	-	-	-	-	-	-
Lealholm		1117	1334	1620	1837	-	-	-	-	-	-
Danby		1124	1341	1627	1844	-	-	-	-	-	-
Castleton Moor		1127	1344	1630	1847	-	-	-	-	-	-
Commondale		1131	1348	1634	1851	-	-	-	-	-	-
Kildale		1138	1355	1641	1858	-	-	-	-	-	-
Battersby	a	1143	1400	1647	1903	-	-	-	-	-	-
	d	1156	1404	1650	1906	-	-	-	-	-	-
Great Ayton		1202	1409	1656	1912	-	-	-	-	-	-
Nunthorpe	a	1208	1416	1702	1918	-	-	-	-	-	-
	d	1209	1419	1703	1919	-	-	-	-	-	-
Gypsy Lane		1211	1421	1705	1921	-	-	-	-	-	-
Marton		1214	1424	1708	1924	-	-	-	-	-	-
James Cook		1217	1427	1711	1927	-	-	-	-	-	-
Middlesbrough	a	1223	1433	1717	1933	-	-	-	-	-	-
Darlington	a	1331	1459	1747	2033	-	-	-	-	-	-
Bishop Auckland	a	1459	1657	1815	-	-	-	-	-	-	-
Newcastle	a	1416h	1540	1825c	2050	-	-	-	-	-	-

Notes

c Change at Middlesbrough and Darlington.

h Change at Darlington.

If you live in the Hambleton, Scarborough or Ryedale Districts of North Yorkshire, or in the Boroughs of Middlesbrough, Redcar and Cleveland or Stockton, you are eligible for a 2017 Railcard.

You can buy a railcard from these stations: Whitby, Middlesbrough, Redcar Central, Thornaby, Thirsk, Malton and Scarborough.

You can also apply to EVRDC by filling in the form below and posting a cheque to the address below.

Name _____

Address _____

_____ Post Code _____

Telephone _____

email address _____

Renewals only: start date _____

Cheques should be made payable to EVRDC and sent with this form to:

**The Coliseum, Victoria Place, Whitby,
North Yorkshire YO21 1EZ**

Call: 01947 601987

Email: enquiries@eskvalleyrailway.co.uk

Visit: eskvalleyrailway.co.uk

 northern GREAT
DAYS OUT[®]

northernrailway.co.uk



**WE ARE
PIONEERS**

Kids travel half price*
northernrailway.co.uk

WE ARE NORTHERN

Our commitment to you



Our Customer Promise sets out our commitments to you and can be picked up from any staffed station. It is also available online at northernrailway.co.uk/customerpromise

Clean air zones



We operate clean air zones at all of our stations and on board our trains. Smoking, including electronic cigarettes, is not allowed.

We're here to help you



If you have any problems during your journey, please speak to your conductor or a member of station staff. We are here to provide help, information and assistance if you require it.

Minimum connection times



All stations have a minimum connection time of 5 minutes unless stated.

Live departure information



Customers on the Esk Valley line can now access real-time departure boards on our website. We're trialling GPS tracking equipment which gives a more accurate indication of how far away a train is from a particular station. Just visit eskvalleyrailway.co.uk for more information.

Christmas 2016 and New Year 2017



Trains will stop running around 2000 on Christmas Eve and New Year's Eve and start later than normal on 27 December and 2 January. Contact our Customer Experience Centre or visit our website for details. Trains don't run on Christmas Day, Boxing Day or New Year's Day.

Buy before you board

Ways to buy your ticket



online



mobile app



ticket machine



ticket office



General enquiries

Customer helpline: **0800 200 6060**

Email: enquiries@northernrailway.co.uk



Facebook: [/northernassist](https://www.facebook.com/northernassist)



Twitter: [@northernassist](https://twitter.com/northernassist)

By Post: **Customer Experience Centre**

Freepost NORTHERN RAILWAY

Visit: northernrailway.co.uk



Access, disabled information or cycle assistance

Call: **0800 138 5560**

Email: assistance@northernrailway.co.uk



Textphone: **0800 138 5561**



Lost Property

Email: lostproperty@northernrailway.co.uk



National Rail Enquiries

Call: **03457 48 49 50**

Textphone: **0345 60 50 600**

Visit: nationalrail.co.uk



British Transport Police

Call: **0800 40 50 40**

Text: **61016**