

From 20 August 2017 to 16 September 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1291 (2.1%)	1116 (1.7%)	91.3%	70.8%	1.9%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	66 1.4%	38 0.8%	95.5%	4013 85.3%	1.0%	7 0.1%	3 0.1%	0 0%
Lancashire & Cumbria Local	40 1.1%	113 3.1%	87.0%	2461 68.1%	3.7%	18 0.5%	1 0%	0 0%
West & North Yorkshire Inter Urban	266 3.7%	170 2.3%	90.3%	5157 70.7%	2.6%	17 0.2%	4 0.1%	0 0%
West & North Yorkshire Local	226 1.8%	114 0.9%	95.4%	10249 81.1%	1.0%	14 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	60 1.4%	41 1.0%	93.5%	3299 79.4%	1.3%	11 0.3%	0 0%	0 0%
South & East Yorkshire	122 2.4%	81 1.6%	90.7%	3344 68.0%	1.8%	6 0.1%	1 0%	0 0%
North Manchester	231 4.5%	136 2.5%	87.0%	3472 63.8%	2.7%	8 0.1%	1 0%	1 0%
Merseyrail City Lines	71 1.3%	97 1.8%	89.9%	3739 67.8%	1.9%	5 0.1%	1 0%	0 0%
South Manchester	108 1.0%	143 1.3%	90.8%	6449 59.0%	1.5%	14 0.1%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	101 2.1%	183 4.0%	87.0%	3019 65.7%	4.2%	11 0.2%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

14 August	engineering work - Darwen
5 September	signalling fault - Ardwick
6 September	lineside fire - Bradford
6 September	speed restriction - Bolton
8 September	tree on the line - Clifton

The above incidents had a combined impact of 88 cancellations, 301 PPM failures, 4,209 minutes delay and resulted in disruption to 940 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late